



Republic of the Philippines
Department of Education
REGION VIII
SCHOOLS DIVISION OF NORTHERN SAMAR

October 1, 2026

OFFICE MEMORANDUM
No. 21, s. 2026

**CORRIGENDUM ON OFFICE MEMORANDUM NO. 20, SERIES OF 2026
RE: PILOT TESTING ON AUTOMATED CLIENT SATISFACTION
MEASUREMENT (CSM) SYSTEM**

To: Office of the Assistant Schools Division Superintendent
Chief Education Supervisors
Education Program Supervisors
All Unit and Section Heads
All Others Concerned

1. This is to formally correct the list of offices/units within the Division Office of Northern Samar that are designated to identify one focal person to oversee the pilot testing of the Automated Client Satisfaction Measurement (CSM) System. The **Property and Supply Unit** shall be included in place of the **Payroll Unit**.
2. Paragraph 2 of Office Memorandum No. 20, s. 2026 is hereby corrected to read as follow:

The following Units/Offices within the Division shall identify one focal person who will oversee the pilot testing of the CSM System:

- a. Schools Governance and Operations Division
- b. Curriculum Implementation Division
- c. Personnel Unit/HRMO
- d. Records Unit
- e. Information and Communications Technology Unit
- f. Budget Unit
- g. Cashier Unit
- h. Property and Supply Unit
- i. Legal Unit

3. All other provisions in said Office Memorandum shall remain in force.
4. For dissemination and strict compliance.


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Schools Division Superintendent



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DepEd Northern Samar
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By: 

note: 07 OCT 2026